

Thanks so much for being part of the Communities@Work Christmas Campaign!

You might be wondering what will happen to your donations and how we help people. Here are the answers to some of our frequently asked questions. If you require further information, please let me know – Ruth (ruth.zanker@commsatwork.org)

What is Communities@Work?

Communities@Work is a social enterprise serving the Canberra community. We are a leading provider of children's services as well as providing services for seniors, people with a disability and the most vulnerable and disadvantaged.

How many people do you assist at Christmas?

Last Christmas, Communities@Work assisted over 1000 individuals by providing Christmas gifts and food packages. During the year we have 900 households sign up to get regular or one off assistance when they are experiencing hardship through our Community Pantries in Tuggeranong and Gungahlin.

How are donations accessed?

Each year a specially decorated Christmas room is set up in Gungahlin and Tuggeranong. People who are current clients of our pantry services are invited to access the space. Volunteers and staff set up the spaces and are there to support people during their visit.

Do you provide hampers?

Through our years of experience we have learnt that it's important that people are able to access food items that meet their need, especially if they have dietary requirements. Rather than having pre-made hampers, we invite people to choose the items that best suit their needs.

How do you know how many gifts to give people?

Volunteers will confirm the number of people in a family by viewing a person's Medicare card. This indicates how many gifts a person can access.

Are the gifts wrapped?

No, gifts are not wrapped as people want to see what it is they are choosing. We provide rolls of wrapping paper and cards for people for people who require it.

What help do you give people at times other than Christmas?

We provide people with free food and hygiene items, bus tickets, pay for medical scripts, provide showers and shower packs, information and referral as well as assisting in any way we can. We accept donations at all times of the year.